

DIAMOX

Audio Conferencing

(IDAC Audio Conferencing)





"A *Voice* Processing Company"

Copyrights and Trademarks

No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means- electronic, mechanical, recording or otherwise- without prior written consent from DiaVox Technologies, Inc.

Published by:

DiaVox Technologies, Inc.

580 Howard Ste #304, San Francisco, California, USA, 94105

Phone: 1 415 705 5320 Fax: 1 415 705 5324 Email: Info@diavox.com

Copyright © 2000 by DiaVox

All Rights Reserved

November 2000

First Edition

1 2 3 4 5 6 7

END USER LICENSE AGREEMENT

Use of this package is governed by the following terms:

A. License

DiaVox Technologies, Inc., ("we", "us", "our") provides the Licensee ("your") with a set of digital files in ~~electronic form~~ (the "Package") and grants to you a license to use the Package in accordance with the terms and conditions of this Agreement.

B. Intellectual Property

Ownership of the copyright, trademark and all other rights, title and the Package, as well as any copies, derivative works (if any are permitted) merged portions made from the Package shall at all times remain with licensors to us. This Package is protected by local and international intellectual property laws, which ~~apply~~ are limited to our copyright and trademark rights, and by international treaty provisions.

C. License Restrictions

1. You may not make copies of the files provided in the Package.
2. You may not reproduce and/ or translate the files in digital or printed form.
3. You may not rent, lease, assign or transfer the Package or any portion thereof.
4. You may not modify the courseware.

YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT AND CLEARLY UNDERSTAND IT AND AGREE TO BE BOUND BY IT. YOU AGREE THAT IT IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN YOURSELF AND DIAVOX, WHICH SUPERSEDES ANY PRIOR REPRESENTATIONS EITHER WRITTEN OR ORAL.

ABUSE OF DIAVOX'S COPYRIGHT OR FAILURE TO COMPLY WITH THE TERMS OF LICENSE MAY MAKE YOU LIABLE TO CRIMINAL AND/OR CIVIL PROSECUTIONS.

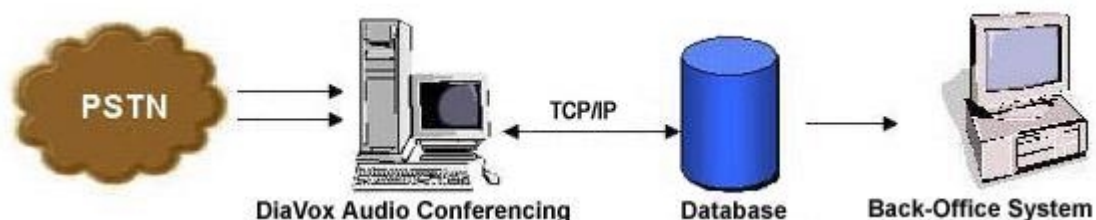
IDAC Audio Conferencing Overview

The DiaVox Audio Conferencing is an affordable, expandable industry standard voice-processing system that provides interactive voice and host response with the conferees stored in the database.

This system is mainly used for central office to provide conference system for public. Before a conferee can use, he has to register the time and the number of people involved in a group. The operator shall then add this information including the names of the participants to the database. The system will generate a PIN number for the conferee. This is used as their passport before joining the conference for security reason and to avoid non-members entering the conference.

Modular System Design

- The Voice Response Processing Module Conference responsible for interactive communication with callers and conferee.
- The Application Back-Office Database Processor is a menu-based application used in creating and/or changing the conferee database.



Flexible Expansion

- Physical server expansion from 1 Digital E-1 Span to 4 Digital E-1 Span
- Conference group expansion from 3 to 9 groups in single system.

Part of the DiaVox Voice Processing Module that can be fully integrated with the rest of the DiaVox Computer Telephony applications.

System Features

- Individual volume control.
- Stand alone configuration.
- E1 interface with R2-MFC signaling support.
- Flexible individual PIN assignment.
- On-line traffic activity display.
- An operator allows disconnecting the conferee.
- The language prompts depend on DNIS number send by control.
- Every conference can be monitored by operator office.
- One conferee (a coach) to speak privately to another conferee (a pupil) without any of the other participants hearing the coach.
- Statistical Reports
 - Duration of the Conference
 - Number of Conference made in a Group
 - Caller ID/PIN Number
- Optional recording of conference call made by the Group

Multi-Lingual Support

The system is capable to support multi-lingual application including Arabic, Chinese, English, French, German and Bahasa Indonesia languages.

It supports up to 5 simultaneous languages during run-time.

System Requirements

Interface

- * TCP/IP (Option)

Telephone Interface Supported

- * 4-64 Telephone Line Interface
- * Loop Start (Analog)
- * D600 SC-2E1/D300 SC-E1 R2MFC (Indonesian)
- * DID/DNIS
- * Central Office Lines, PBX/ACD Compatible

Conference Card

DCB/960 SC, DCB/640 SC,
DCB/320 SC

Operator Interface

- * Run-Time Display monitors and line status
- * Color Hi-Res. SVGA Monitor

Operating System

- * Windows® NT 4.0 or higher

Internal & External Database Server Support

- * ODBC

Workstation

- * CPU: Dual Pentium II/III 450 mhz
- * Memory: 64 Mbytes RAM
- * Harddisk: 4.3 Gbytes
- * Monitor: HI-RES SVGA color monitor
- * LAN: ArcNet, Ethernet

Technical Support

Electrical

- | | |
|-------------|------------------|
| * Voltage | 120/240 Volts AC |
| * Frequency | 50/60 Hz |
| * Amps | 15 AMP Max |
-

Environmental

- | | |
|-----------------------|---------------------------|
| * Ambient Temperature | 4°C to 32°C |
| * Relative humidity | 20%-90% non Condensing |
-

Physical

- | | |
|----------|---------|
| * Height | 13.5" |
| * Width | 8" |
| * Depth | 16.5" |
| * Weight | 50 lbs. |
-

Windows NT® is registered trademark of Microsoft Corporation.
DCB/320SC, DCB/640SC, DCB/960SC, D300SC-E1 are registered trademarks of Intel Dialogic

Processor

| | |
|--------------------------------|---|
| * Intel | Dual Pentium II/III 450 MHz |
| * Memory | 64 RAM or higher |
| * Storage Capacity | 100 hrs |
| * BUS | EISA |
| * Motherboard | Standard or Optional Passive 4 Slot Backplane |
| * Power | 300 watts |
| * HDD Controller | IDE & SCSI |
| * Voice Line Cards | ADPCM 32/64 kbps 4 & 12 port increments |
| * Monitor | HI-RES SVGA Color Monitor |
| * Disk Drive | 3.5" |
| * Serial Ports (2) | RS-232 C Optional TCP/IP |
| * LAN | ArcNet, Ethernet |
| * Rack Mount 19" (Optional) | BellCore, LSSGR & NEBS Compliant |